A.V. COLLEGE OF ARTS, SCIENCE & COMMERCE



GAGANMAHAL, HYDERABAD - 500 029, T.S. Phone: 040 - 27637751 Web: www.avcollege.in

(Affiliated to Osmania University)

Vision: Empowerment Through Pursuit of Excellence

Ref. 1. Implementation of guidelines of statutory/regulatory bodies Committees

Statutory Committees are constituted in accordance with NAAC, UGC, AICTE and Osmania University norms. Statutory Committee Banners with the names of Committee Members and required contact numbers etc. are displayed in prominent places, immediately on the commencement of College each year. The Committees are also displayed on the College website and listed in the Student Handbook. The Committee Members conduct meetings and undertake the required activities, with student and faculty support.

2. Organization wide awareness and undertakings on policies with zero tolerance

The College has a zero tolerance policy to ragging and is ensured by the Anti Ragging Committee. Anti Ragging banners are displayed in the college Campus and College web-site with member names and various helpline numbers. As part of the Admission process, undertakings are taken from each student and his/her parent/guardian; that if they or their ward is found complicit of any direct / indirect involvement in ragging, the student would be suspended / expelled.

During the student Orientation Program, the Committee Members address the students and brief them about the College's anti ragging policy. The Committee Members also organize various Interactive Sessions for freshers to find out if they are facing any problems and find solutions for

the same.

Student Squads consisting of Teachers and students go around campus to ensure no ragging takes place, As a preventive measure they visit classrooms and create awareness of the Anti-Ragging Committee and its role among students.

3. Mechanisms for submission of online/offline students' grievances

The College has provided online and offline mechanisms for students to lodge their grievances.

Online Mechanisms

• All stakeholders can access the online Grievance software called Edugreivance.com from the College web-site and post their grievances online.

Additionally a provision has been made in the student feedback forms for the student to write

his/her grievance.

Offline Mechanisms

Suggestion boxes are placed in all buildings

Students can directly meet respective Mentors, HOD, Principal or Management in that order preferably, for resolving issues

4. Timely redressal of the grievances through appropriate committees

Depending on the nature of the grievance, they are usually resolved within 2-3 weeks.

Gaganmahal Hyderabad Ryderabad

Principal
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